



Report

Subject: Education Committee

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Council Position Education Secretary

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Annual Report – Education

General

- The Norwich Institute has provided 51 hours 45 minutes of CPD events to our members during 2021/2022. These provided delivery of technical, soft skills and revision to our members. All CPD has been delivered by webinar due to Covid-19 preventing face to face events.
- A large proportion of our events were in collaboration with the other regional institutes making a considerable saving for the LI's involved and allowing us to share our networking contacts and delivering a wide range and varied programme to our members.
- IIN have invigilated two paper based PFS exams in Norwich in June and April allowing members to take their exams locally.
- The Anglia Market Forum was held virtually hosted by David Williams. I introduced Lisa Bartlett of Crawford and Company as a panellist.
- Sharon Theobald and Hazel Bowen attended online Careers Fair Webinar with the University of East Anglia. We discussed our own paths of our careers and different routes into financial services and the role of the CII and local institutes supporting its members through qualifications,
- Revision sessions have been held for our members studying core papers, IF1, MO5, M92 which are subsidised by IIN. General revision included how to write assignments.



April	Tue 13 Apr 12:00 pm – 1:15 pm	Working from Home or Living at Work? (Webinar One) Katharine Jones, KJ Development
	Tue 13 Apr 1:30 pm – 2:45 pm	Working from Home or Living at Work? (Webinar Two) Katharine Jones, KJ Development
	Thu 15 Apr 12:00 pm – 1:15 pm	Working from Home or Living at Work? (Webinar Three) Katharine Jones, KJ Development
	Thu 15 Apr 1:30 pm – 2:45 pm	Working from Home or Living at Work? (Webinar Four) Katharine Jones, KJ Development
	Wed 28 Apr 9:30 am – 12:45 pm	Kent Conference 2021 Various
	Wed 28 Apr 1:00 pm – 2:00 pm	The Ride Ahead for the Insurance Industry Jeff Heasman
May	Tue 04 May 12:00 pm – 1:00 pm	Laughter Yoga
	Thu 06 May 9:30 am – 11:30 am	PFS: Designing, building, or refreshing a CIP and a CRP
	Tue 11 May 13.00 - 14.00	Are Terrorism and Pandemic the only systemic risk we should be concerned about? Steve Coates, Pool Re
	Weds 26th May 13:00 - 14:00	The Basics of Cargo Insurance Alan Wilkins
	Thurs 27th May 13:00 - 14:00	The Death of the Orient Express: a new train of thought on proximate cause Jeff Heasman
June	Tue 01 Jun 11.00 - 12.00	YPG - Developing Assertiveness Michael Quigley
	Thu 03 Jun 9:30 am – 1:00 pm	Liability Insurance Advanced David Barrett, London Market Training
	Tues 08 Jun 12pm – 2pm	Anglia Market Forum Various – hosted by David Williams, Axa Insurance
	Thu 17 Jun 1:00 pm – 2:00 pm	Broker Trading In a Hard Market Nick Thomas, Nick Thomas & Associates
	Tue 22 Jun 1:00 pm – 2:00 pm	Water Damage the Basics Andrew Vincent, Polygon
July	1-2pm Monday, 5th July	Women's Forum with Julie Page
	1-2pm Thursday, 8th July	Essential Sales, Client and Soft Skills for the Hard Market – Nick Thomas
	1-2pm Thursday, 15th July	Vacant Properties
	1-2pm Monday, 26th July	FCA New Rules for Pricing Practices
Sept	Wed 8 Sep 13.00 – 14.00	Getting over your live video fear so that you can thrive on camera by Christina Robinson
	Wed 15 Sep & Wed 29 Sep	ANGLIA: IF1 Revision
	Thu 16 Sep 10.00 – 11.30	FCA Pricing Practices: Pricing & Reporting
	Thu 23 Sep 10.00 – 11.30	FCA Pricing Practices: Product Governance and Auto Renewals
Oct	Tue 05 Oct 13.00 – 14.00	Counter Cyber Fraud by IASME
	Thurs 21st October 12:30 – 13:30	Women's Forum: Don't be a passenger in your own career, take the driving seat by Sandra Llewlin, ex-Lloyds broker
	Thu 28 Oct 13.00 – 14.00	How to identify potential recoveries by BDP Pitmans
	Part one Mon 11 Oct 09.30-12.30 Part two Mon 01 Nov 09.30 – 12.30	ANGLIA: MO5 Revision



	Part one Mon 11 Oct 13.00 -16.00 Part two Mon 01 Nov 13.00 - 16.00	ANGLIA: M92 Revision
	Thu 21 Oct 12:30 pm – 1:30 pm	Women's Forum: Don't be a passenger in your own career, take the driving seat Sandra Lewin
	Fri 29 Oct 1:00 pm – 2:00 pm	How to Identify Potential Recoveries & Not Miss an Opportunity - a Legal Perspective
Nov	Friday 12th Nov 13:00 – 14:00	Managing Conflict by Michael Quigley OR Motor below
	Wed 17 Nov 13.00 – 14.00	Utility extensions - a repeat of the pandemic expectation issues by Damian Glynn
Dec	Tues 7th Dec 12:30 – 13:30	Vulnerable Customers by Alan Chandler
	Tues, 14th Dec 13:00 – 14:00	Redefining your Relationship with Stress Nick Bloy
Jan	Thu 13 Jan at 1pm	Cyber Insurance - Stephen Ridley, Hiscox
	Thu 20 Jan at 1pm	BI Update post Covid – Roland Romata, RR Compliance
	Mon 17 Jan at 12pm	YPG: Writing your Development Plan - Samantha Ridgewell, Empower Development
	Thu 20 Jan 1:00 pm – 2:00 pm	BI Regional Update Roland Romata, RR Compliance
Feb	Tue 15 Feb at 2pm	Revision: How to write assignments – Alan Chandler
	Thu 17 Feb at 1pm	Making the most of Microsoft Teams
March	Thu 03 Mar at 1pm	The “purpose of duty” and a major new approach to professional negligence claims from the Supreme Court – Jeff Heasman
	Fri 11 Mar 1:00 pm – 2:00 pm	Property Insurance, premium increases Alan Chandler
	Mon 21 Mar 1:00 pm – 2:00 pm	Legal Update: Overcoming Risks in the New Normal Harrison Clark Rickerbys